

E-Child Care Technical Assistance For Parents

Do you need help with understanding the ins and outs to E Child Care (ECC)? ECC can sometimes be difficult and overwhelming for parents using our subsidy programs. This training will cover setting up a PIN number for your card, how to use the POS/ IVR system, what steps you should take if errors occur in your transactions, and attendance policies. It is important that ECC is used correctly; unsuccessful transactions may not result in payment and you may be held responsible.

Come to this training so we can help make ECC work for you! You may bring children to this training, registration is required.

This training is optional, however it is strongly recommended.

Location:

3301 C Route 66
Neptune, NJ 07754

Every Wednesday between 5:30-6:30pm or you may request an individualized training during our regular business hours.



To Register, please call 732-918-9901, Ext. 190 and leave your name and phone number
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